

VETERINARY WELLNESS PLAN

PUPPY, PUPPY PLUS (+), PRIME

VACCINATION & WELLNESS



EVALUATIONS AND COMMUNICATIONS	PUPPY	PUPPY PLUS (+)	PRIME
Examinations	UNLIMITED	UNLIMITED	UNLIMITED
Concierge Service ¹	BUSINESS HOURS	BUSINESS HOURS	ON CALL
Wellness Bloodwork	ANNUAL	ANNUAL ⁹	QUARTERLY
Ear Clean	UNLIMITED	UNLIMITED	UNLIMITED
Recovery Care ²	–	✓	✓
Micro-chipping	–	✓	✓
Surgical Boarding ³	–	25% OFF	✓
Urinalysis	–	✓	QUARTERLY
Guaranteed Priority Appointments ⁴	–	✓	✓
Specialist Coordination ⁵	–	✓	✓
Complimentary Shuttle to any NYVP Office ⁶	–	✓	✓
Thyroid Screening	–	–	QUARTERLY
NuQ Canine Cancer Screen	–	–	ANNUAL
Chest X-Rays	–	–	ANNUAL
Abdominal/Cardiac Ultrasound	–	–	ANNUAL
Wisdom Panel (DNA Test)	–	–	ONE - TIME
Medication ⁷	–	–	✓
PROCEDURES & OTHER			
Spay/Neuter	–	✓	✓
Dental Cleaning	–	–	✓
Travel Certificate Coordination ⁸	–	–	✓

VACCINATIONS & WELLNESS ITEMS	ALL PLANS
Rabies (1 Year)	✓
DHPP (1 Year)	✓
Bordetella (Bi-annual)	✓
4DX (Annual) <small>Heartworm & Tick Disease Screening</small>	✓
Fecal Test (Bi-Annual)	✓
De-Worming (Bi-Annual)	✓
Leptospirosis (1 Year) <small>Includes 2 Vaccines (Initial + Booster)</small>	✓
Canine Influenza (1 Year) <small>Includes 2 Vaccines (Initial + Booster)</small>	✓
Lyme (1 Year) <small>Includes 2 Vaccines (Initial + Booster)</small>	✓
Heartworm Prevention <small>1 Year Supply</small>	✓
Flea/Tick Prevention <small>1 Year Supply</small>	✓

- In case of an emergency we have a concierge service to help coordinate your needs.
 - Business Hours** = Your call is prioritized during regular business hours (**no fixed guarantee on the response time**)
 - On-Call** = you will get direct communication via a detected number to your Client Relationship Manager (**expect reply within two hours**)
- Includes Tick Removal, Suture Removal, Suture Re-Check and Post Surgery bandage changes.
- As detailed on our website - <http://www.biscuitsandbath.com/services/surgical-boarding/>
- Same-Day Examination appointments during regular business hours.
- Utilizing our experience and scale, if we can not perform the work, we will connect you with an expert to provide tailored care to your dog's unique need(s).
- Transport between locations in District for the dog to be seen by the veterinarian
- Standard medication, does not include medications needed from specialists or specially compounded medications
- Every country's requirements are different, some requiring as much as multi-year notice, you must let us know of your travel plans far in advance.
- One Wellness Bloodwork is taken at time of surgery.

Expectations and Exclusions:

- Programs last a year from the date of purchase.
- Must be paid in-full upon sign-up and are non-refundable.
- Does **NOT** cover specialist treatment or overnight/long-term medical observation
- Does **NOT** cover Cosmetic procedures or breeding costs, including animal pregnancy costs.
 - Cosmetic procedures include tail docking, ear cropping, claw removal, and others.