



## WORKING AT BISCUITS & BATH

### PROS

1. We offer the opportunity to work with loving animals
2. Biscuits & Bath is a fun and happy environment where dogs love to visit
3. We offer a unique environment as organizationally we see life through the eyes of animals (e.g. our care is cage-free and off-leash, we rescue dogs from the city shelter, etc.)
4. We offer a lot of flexibility in hours and shifts
5. We offer a casual dress environment
6. You will have the opportunity to learn many new skills and see something new every day
7. We offer an environment which encourages and rewards teamwork
8. We provide a lot of opportunity for advancement and are a performance based organization
9. We are a growing and entrepreneurial company with a proven track record - over 17 years

### CONS

1. Working with animals is dirty work (yes, we pick up a lot of poop!) and can be loud
2. Working with dogs can result in injury from a dog bite or other situation
3. Working at Biscuits & Bath can be very physically demanding
4. Working with animals to some can be very stressful (i.e. it is possible that a dog will get hurt)
5. Our supervisory positions require long hours, usually unexpectedly
6. Our customers can be very demanding because many of them think of their dogs as their children
7. Due to the nature and quantity of the information that we are required to manage, communication is a challenge
8. Due to the pay of some of the positions, and the perceived "stress" of the job to some, we do have turnover, particularly with the entry level positions
9. We are a reasonably unstructured and loosely defined organization where there is a lot of change